

# 昆山国际会展中心

KunShan Convention & Exhibition Center

## 展馆服务质量意见征询表-主办单位

### Clients' Evaluation on Venue Service Quality-Organizer

尊敬的客户：

您好！为了帮助和监督我司不断改善服务质量，配合您更好地运作展会/活动会议，特邀您填写本调查问卷。非常感谢！

Dear Organizer,

You are invited to supervise our services quality by filling out the evaluation card so that you can enjoy our improved services in assisting your organization of the event. Thank you very much!

填表日期 2020 年 月 日

Date: / /

展览会/活动会议名称 Event Name					
主办单位 Organizer					
填表人 Your name		联系电话 Tel			
客户地址/电话/传真/电子邮件 Address /Fax / Email					
调查项目 Invested projects	对展馆评价 Evaluation				
	优秀 (100%)	良好 (90%)	满意 (75%)	一般 (60%)	差 (50%)
KSCEC 在您心目中的形象 The Image of KSCEC in Your Mind					
KSCEC 的总体环境 The general environment around KSCEC					
KSCEC 的总体管理秩序 The management of KSCEC					
工作人员服务态度 Service manner					
总体服务质量 General Service Quality					
总体服务效率 General Service Efficiency					
总体满意程度 Satisfactory Degree in General					

此次展会中，您认为昆山国际会展中心场馆方面需要改进的服务环节？（请在对应的□内打“√”）

Services to be Improved: (Please tick the items)

营运方面:

**Operations Department:**

场馆总协调 <input type="checkbox"/> Coordinating Service	协调会沟通方面 <input type="checkbox"/> Coordination Committee	费用结算 <input type="checkbox"/> The cost of clearing	搭建期服务 <input type="checkbox"/> Patrol Service
物品租赁 <input type="checkbox"/> Rental items	展期服务 <input type="checkbox"/> Exhibition Service	绿植、广告 <input type="checkbox"/> Plant/ Advertisement	会议服务 <input type="checkbox"/> Meeting Service
展会突发事件的协调处理工作 <input type="checkbox"/> Deal with Emergencies	撤展期服务 <input type="checkbox"/> Withdraw Service	安保服务 <input type="checkbox"/> Security Service	布展车辆指引服务 <input type="checkbox"/> Vehicle Guidance Service
参观车辆停车引导服务 <input type="checkbox"/> Visit Parking Service	展馆内外清洁服务 <input type="checkbox"/> Venue Cleaning Service	卫生间清洁 <input type="checkbox"/> Toilet Cleaning Service	
<p>请对以上打“√”项目具体说明/投诉与建议: Please tell us more details about the items with “√” (Your Complaints &amp; Suggestions) :</p>			

物业方面:

**Property Department:**

场馆设施运行保障 <input type="checkbox"/> Facilities Care	水电服务 <input type="checkbox"/> Water and electricity services	空调运行服务 <input type="checkbox"/> Air Conditioning Service	
<p>请对以上打“√”项目具体说明/投诉与建议: Please tell us more details about the items with “√” (Your Complaints &amp; Suggestions) :</p>			

展会/活动预定:

**Exhibition/event reservation (booking):**

是 <input type="checkbox"/> Yes	请说明下届计划预定的时间档期 及规模 please describe the time and the scale of the next scheduled exhibition	
考虑中 <input type="checkbox"/> under consideration	请说明原因 please state your reason	
否 <input type="checkbox"/> No	请说明原因 please state your reason	

昆山国际会展中心

KSCEC